

Know more. Be more.



FUNDI

WEBSITE PRIVACY POLICY

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1. Privacy Notice

This privacy notice advised you of the personal information we collect from you when you use our website. In collecting this information, we are acting as a Responsible Party and, by law, we are required to provide you with information about us, about why and how we use your data, and about the rights you have over your data.

2. Who are we?

We are Fundi Capital (Pty) Ltd. Our address is Corner 14th Avenue and Hendrik Potgieter Road, Constantia Office Park, Weltevreden Park. You can contact us by post at the above address, by email at IO@fundi.co.za or by telephone on 011 670 6100

You can also find out more about the information we process by reviewing our PAIA Manual on this website.

3. Retention of information

Any information you provide on the website will only be used for the purpose for which you provide it, and will be destroyed once that purpose is finished.

4. How we use your information

- [When you use our website](#)
- [When you submit an enquiry via our website](#)
- [When you purchase a product from our website](#)
- [When you sign up to receive our newsletter](#)
- [When you download a sample document](#)
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4.1 When you use our website

When you use our website to browse our products and services and view the information, we make available a number of cookies are used by us and by third parties to allow the website to function, to collect useful information about visitors and to help to make your user experience better.

Some of the cookies we use are strictly necessary for our website to function, and we don't ask for your consent to place these on your computer.

However, for those cookies that are useful but not strictly necessary we will always ask for your consent before placing them.

As well as the cookies we use, various third parties also place them on your computer, again with your consent.

4.2 When you submit an enquiry via our website

When you submit an enquiry via our website, we ask you for your name, contact telephone number and email address.

We use this information to respond to your query, including providing you with any requested information about our products and services. We may also email you several times after your enquiry in order to follow up on your interest and ensure that we have answered your it to your satisfaction. We will do this based on our legitimate interest in providing accurate information prior to a sale.

We do not use the information you provide to make any automated decisions that might affect you.

4.3 When you purchase a product from our website

When you purchase products from us online, we ask you for your name, address, contact telephone number, email address and credit card information. We also record your IP (Internet Protocol) address, which is the address of your computer on the Internet.

We will use your information to verify your credit card details for your purchase, process your order and to send you your products. We will also send you a receipt via email and we may use your telephone number to contact you regarding your purchase.

We require this information in order to process your payment, deliver your products or services and fulfil our contract with you. We record your IP address in order to show that the correct tax was applied to the sale, which we are required to do by law.

Your credit card details are passed to a third-party payment processor. We do not retain your credit card information.

We do not use the information you provide to make any automated decisions that might affect you.

4.4 When you sign up to receive our newsletter

When you sign up to receive our newsletter, we ask for your name and your email address.

We will ask for your consent to use your name and email address to email you our newsletter which contains information about our products and other information which we feel might be of interest to you.

You can withdraw your consent at any time and we will stop sending you the newsletter.

We do not use the information you provide to make any automated decisions that might affect you.

We keep your personal data for as long as we produce and distribute our newsletter. If you withdraw your consent, we will mark your details so that they are not used and delete them after two years.

4.5 When you download a sample document

When you request to download a sample document, we ask for your name, company name (which is optional) and your email address.

We use this information to email you a link to download the requested document. We may also email you after your download in order to follow up on your interest in our products and services. We will do this based on our legitimate interest in marketing to prospects for our products and services.

We do not use the information you provide to make any automated decisions that might affect you.

5. Your rights as a data subject

By law, you can ask us what information we hold about you, and you can ask us to correct it if it is inaccurate. If we have asked for your consent to process your personal information, you may withdraw that consent at any time.

If we are processing your personal information for reasons of consent or to fulfil a contract, you can ask us to give you a copy of the information in a machine-readable format so that you can transfer it to another provider.

If we are processing your personal information for reasons of consent or legitimate interest, you can request that your data be erased.

You have the right to ask us to stop using your information for if you believe we are not doing so lawfully.

To submit a request regarding your personal data by email, post or telephone, please use the contact information provided above in the [Who Are We](#) section of this policy.

6. Your right to complain

If you have a complaint about our use of your personal information, we would prefer you to raise it with us in the first instance to give us the opportunity to put it right, but you can also contact the Information Regulator's Office via their website at www.justice.gov.za/inforeg/contact.html by email at inforeg@justice.gov.za or write to them at:

The Information Regulator (South Africa)
33 Hoofd Street
Forum III
3rd Floor Braampark
P.O Box 31533
Braamfontein
Johannesburg, 2017

7. Updates to this privacy policy

We regularly review and, if appropriate, update this privacy policy from time to time, and as our services and use of personal information evolves. If we want to make use of your personal information in a way that we haven't previously identified, we will contact you to provide information about this and, if necessary, to ask for your consent.

We will update the version number and date of this document each time it is changed.

8. PAIA Manual

Follow this link to view our POPI Act manual <https://fundi.co.za/privacy/popi>